

# INSURANCE INFORMATION & ENFORCEMENT SYSTEM (IIES)

**Dial-In Display Supplement** 

# THE INSURANCE INFORMATION AND ENFORCEMENT SYSTEM (IIES)

### **Introduction**

IIES is the NYS Department of Motor Vehicles <u>Insurance Information</u> and <u>Enforcement System</u>. It is based on Chapter 678 of the Laws of 1997, as amended by Chapter 509 of the Laws of 1998.

### **IIES Goals**

- Identify and remove uninsured vehicles from NYS roadways.
- Maintain a comprehensive database (IIES) of Motor Vehicle Liability Insurance for all NY registered vehicles.
- Require two-way data communication links between the insurance industry and DMV for faster reporting and checking on insurance information.
- Verify Insurance ID cards when an electronic confirmation has not been received.
- Provide additional checks on for-hire vehicles such as taxis, liveries and buses.

### **IIES Database**

IIES is a separate database designed specifically to manage information from insurers. The IIES database contains the most current and complete insurance information that DMV has on a vehicle. This includes insurance cancellations, new businesses, inquiries, insurance verifications, etc. Insurance-related suspension and revocation information will appear on the registration and license files and on the IIES database as well. Old, inactive information will remain on the registration and license files. This information is not present on the IIES database.

Standard Dial-In registration and license searches display all suspensions and revocations (including insurance related suspensions and revocations) on DMV's registration and license files respectively. If you need to know whether a person currently has a valid registration or license, you should continue to perform the standard Dial-In registration or license search.

### **IIES File Searches Using Dial-In**

This is a sample of the search menu.

- 1	ENTER SEARCH INFORMATIO	ON BELOW -	
** LICENSED DRIVER FILE	SEARCH **		
MOTORIST IDENTIFICATION  **** OR ****	NUMBER:		
NAME:	DATE OF BIRTH:	SEX:	
*******	********	******	*****
** VEHICLE REGISTRATION	AND PLATE FILE OR INSU	RANCE ACTIVITY FILE	SEARCH
PLATE NUMBER:  **** OR ****	TYPE:	INS:	
NAME:	DATE OF BIRTH:	SEX: INS:	
*******			*****
** VEHICLE IDENTIFICATIO			
VEHICLE IDENTIFICATION N	UMBER:	YEAR: MAKE:	INS:
*******	*******	******	*****
TO SIGN OFF OF YOUR ACCO FOR PASSWORD MODIFICATIO		<del>-</del>	

You can search the Insurance database by plate #, name or VIN.

To display IIES data, follow these steps:

- 1. Enter search information as you would when performing a standard Registration or VIN search.
- 2. Tab to the field on the right side of the INS field and enter an X.
- 3. Double-check your accuracy.
- 4. Press enter.
- If only one vehicle matches your search information, the expanded IIES record will appear.
- If multiple records match your search information, a list of partial records will appear. Choose the vehicle that corresponds and expand the record as you do when performing a standard registration search.

Remember, when you want an IIES display, put an X to the right of the INS field. Also, be sure that you put the X next to the INS field that is on the same line as your search information.

### **Insurance Record Layout**

This is an example of an insurance record. There are three major parts to the record:

- 1. Vehicle Identification
- 2. Current Insurance Information
- 3. Insurance Activity Record (s)
- The insurance record will be displayed by vehicle (VIN, YR & Make).
- Most of the major record elements are labeled with a legend so they are easier to understand.
- Some fields will be blank or contain "0".

VEHICLE: 1FTDE24N1JHB38736 89 FORD PLATE: 210TEST TYPE: 16 NAME: SAMPLE, DAVID, A DOB: 07/20/67 GENDER: MALE CLIENT ID: 672017769 ← Vehicle Identification MAPLE ST ANYTOWN NY 12377 CURRENT INS: 328 STATE FARM MUT AUTO CO EFF DATE: 02/18/2000 ← Current Insurer REF: 00000000000 ACTIVITY: NEW BUSINESS EFF DATE: 02/18/2000 ← Insurance Activity Record INS: 328 STATE FARM MUT AUTO CO POL#: CBD523042 SUB/SENT: 07/08/2000 SOURCE: EDI REASON: NONE DOC ID: NONE

### **The Vehicle Identification Fields**

First Line: **VEHICLE**- the VIN, year (last two digits), and make of the vehicle

**PLATE-** plate number

**TYPE-** the numeric plate class

Second Line: **NAME**- the name as it appears on the registration file, separated by commas

or semi-colons. If it is a long name (i.e., two names or a corporation) it can

overflow to the third line.

**DOB-** the date of birth of the registrant; if a corporation, this field will be blank

**GENDER-** male, female or corporation

**CLIENT ID-** an individual's driver license or non-driver ID number, or a Corporate

Federal Tax Number, if available

Third Line: The address (street, city, zip) will appear after the name overflow area

### <u>Current Insurance Information Fields (One line)</u>

**Current Ins-** This is the current insurance company for this vehicle. This field contains the 3-digit insurance company code and the name of the company. Example: 011 ALLSTATE INS CO. If the current insurer is unknown, the label "Current Insurance Unknown" will appear. This may not mean that the vehicle is uninsured. It means that no insurance company transaction indicating insurance has been currently posted.

**Eff Date-** This is the effective date of coverage for the company shown. It is MM/DD/YYYY. If "Current Insurer is Unknown" displays, no date will appear.

### **Insurance Activity Record(s)**

The insurance activity record contains nine fields that are displayed on four lines. The type of insurance activity displayed determines whether the fields are filled with data. Insurance activities are displayed in effective date order. If two activities have the same effective date, the activity with the most recent submission or sent date (SUB/SENT) will appear first.

First Line:

**REF-** A 12-digit reference number that ties cases on the IIES database together (such as a New Business and a Cancellation). This field may contain zeros.

**ACTIVITY-** There can be one of 40 insurance activities. Each is spelled out. A list of the activities and a description of each is attached to this document.

**Example: NEW BUSINESS.** See APPENDIX A for a list of Activity codes and a description of each.

**EFF DATE**- This is the effective date of the activity or when it goes into effect. Displayed as MM/DD/YY. This field will always be filled.

Second Line:

**INS-** The insurance company numeric code and company name involved in the activity. This field may be blank. Example: 011 ALLSTATE INS CO.

**POL#**- The insurance policy number. This is a 30-position field. This field may be blank.

Third Line:

**SUB/SENT**- The submission date or mailing date of the activity shown. It will be displayed as MM/DD/YYYY. It may contain zeros.

**SOURCE**- The source of the activity. Four codes can appear in this field:

- · IO- Generated by a DMV issuing office.
- · ISB- Generated by the DMV Insurance Services Bureau (ISB).
- · SYS- Generated by the automated insurance system.
- · EDI- Submitted by the insurance company and received electronically.

**REASON-** Indicates the reason for the given transaction. Will appear for letter, suspension and revocation type activities. Reason codes will be filled as appropriate, or say "NONE". This is a 35-position field. See APPENDIX B for the list of Reason codes and a description.

Fourth Line:

**DOC ID-** A unique 10-digit activity reference number. This number will be printed and bar coded on letters and suspension notices, and can be used to access other DMV systems. The field may say "NONE".

Three activities can be displayed on the initial screen, and as many as four on subsequent screens. If additional activities are available, the code IMR (Insurance More) will appear on the bottom of the display.

# Appendix A IIES Activity Codes

<u>Activity</u> <u>Description</u>

LICENSE CLEARANCE License has been cleared.

CIVIL PENALTY- PAID

The registrant has paid the civil penalty associated with a chargeable lapse.

CIVIL PENALTY- REJECTED

The civil penalty submitted was not accepted and was returned to the registrant.

LETTER-DEALER/TRANS MAN VERIF

A mandatory verification letter for a Dealer/Transporter registration was sent to the

insurance company by ISB.

**EXPIRED REGISTRATION** Registration has expired.

INSURANCE PROOF-ACCEPTABLE Registrant has provided acceptable paper proof of insurance.

INSURANCE PROOF-UNACCEPTABLE Registrant has provided unacceptable paper proof of insurance.

LICENSE SUSP DEF TEM A definite license suspension has been terminated. The suspension period has been served.

LICENSE SUSP INDEF-RESC An indefinite license suspension has been rescinded.

LETTER- NO INSURER VERIFICATION A letter has been sent to the registrant stating that no insurer has verified insurance in

response to a mandatory verification request (MVF).

Insurance information on the vehicle was received during the initial load of a company's

book of business.

LICENSE SUSP AMENDLicense suspension amended.LICENSE SUSP DEFDefinite license suspensionLICENSE SUSP INDEFIndefinite license suspension

LICENSE SUSP (NIS) INDEF Indefinite license suspension. The insurance company submitted an electronic "no

insurance" transaction (NIS).

LICENSE SUSP (NIV) INDEF Indefinite license suspension. No insurer response to verify coverage.

**LETTER** First Inquiry letter

**LETTER- REJECTED** Rejection letter sent. It contains the reason the proof provided was unacceptable.

**LETTER- RESCINDED** Indicates that a rescission of inquiry letter has been sent.

**LETTER- SECOND** Indicates that a second inquiry letter has been sent. The proof sent in response to the

first inquiry was unacceptable.

MANDATORY VERIFICATION REQUEST Indicates that a mandatory verification transaction has been sent to the insurer.

**NEW BUSINESS** Electronic new business transaction or new insurance coverage.

NO INSURANCE Indicates that a registrant does not have insurance with a specified company. The

insurer sent an electronic NIS transaction.

OTHER PROOF - ACCEPTABLE Indicates that a registrant has provided acceptable proof other than insurance.

OTHER PROOF - UNACCEPTABLE Indicates that proof other than insurance was unacceptable.

PLATE SURRENDERED BULK Indicates that the plate was surrendered and processed by the central office.

PLATE SURRENDERED VOLUNTARY Plate surrender

RESCIND ELECTRONIC CANCELLATION The insurance company rescinded the cancellation (XLC) it had previously filed.

REGISTRATION The vehicle has been registered and if the vehicle is for-hire, it indicates registration

renewals as well.

**RESCIND ELECTRONIC PROOF**The insurance company rescinded the proof of insurance (NBS or REI) it had previously filed.

**REINSTATEMENT** The insurer has submitted an electronic reinstatement transaction.

**REG SUSP INDEF- RESC** An indefinite registration suspension has been rescinded.

**REG REVOCATION-RESC**A revocation has been rescinded. Applies to for-hire vehicles only. **REG REVOCATION**Registration revocation was issued. Applies to for-hire vehicles only.

**REG SUSP AMEND** Registration suspension amended.

**REG SUSP DEF**Definite registration suspension was issued. **REG SUSP INDEF**An indefinite registration suspension was issued.

REG SUSP (NIS) INDEF

An indefinite registration suspension was issued due to an insurer filing a "no insurance "

(NIS) response to DMV's mandatory verification request (MVF).

REG SUSP (NIV) INDEF

An indefinite registration suspension was issued because the insurance company did not

respond to DMV's mandatory verification request (MVF).

**UNDELIVERABLE** Correspondence was returned to DMV as undeliverable. **VEHICLE REPLACEMENT** Vehicle has been replaced on the registration record.

**CANCELLATION** Insurance company has reported a termination of insurance.

# Appendix B IIES Reason Codes

**Description Reason Codes VEHICLE SOLD** Acceptable proof was provided confirming the sale of the vehicle. **VEHICLE REGISTERED OUTS** Acceptable proof submitted to confirm the vehicle was registered in another state. **VEHICLE REPOSSESSED** Acceptable proof of repossession submitted. **VEHICLE IMPOUNDED** Acceptable proof of impound submitted. **VEHICLE STOLEN** Acceptable proof submitted to confirm vehicle was stolen. REGISTRANT DECEASED Death certificate and proof of insurance received. **HOSPITALIZATION EXEMPTION** Acceptable proof provided to confirm that the registrant was hospitalized and unable to fulfill insurance requirements. **SPOUSAL THEFT** Acceptable proof received verifying this situation. Acceptable proof received that insurance cancellation or lack of insurance was due to **NEGLIGENCE/MALFEASANCE** the negligence or malfeasance of someone other than the registrant. **OTHER-SEE COMMENTS** Other proof accepted-see activity detail. **VEHICLE JUNKED** Acceptable proof submitted to confirm the vehicle was junked. **PLATES STOLEN** Acceptable proof submitted to confirm the plates were stolen. **COMMERCIAL STORAGE** Acceptable proof submitted to confirm that the vehicle was in commercial storage during the insurance lapse period. **REPAIR SHOP** Acceptable proof submitted to confirm that the vehicle was in a licensed repair shop during the insurance lapse period. **REJECTED: CANCELLING CO** Insurance ID card provided was from the canceling company, and the effective date of coverage was before the termination date. NO PROOF SUBMITTED No proof was attached to correspondence. **REJECTED: VEH REG OUTS** Vehicle is claimed to be registered in another state. No acceptable proof provided. **REJECTED: INS CO NYS** Insurance company is not licensed to write auto liability coverage for NY registered vehicle. **REJECTED: VEH SOLD** Acceptable proof confirming the sale of the vehicle has not been provided. It must include the date of sale, the name of the buyer and complete vehicle information. Vehicle is claimed to be repossessed. A copy of the repossession notice or letter from the lending REJECTED: VEH REPOSSESSED institution giving date of repossession, registrant's name and vehicle information is required. **REJECTED: VEH IMPOUNDED** Vehicle is claimed to be impounded. A copy of the impound receipt showing date, length of impoundment and that the vehicle has not been recovered is required. **REJECTED: VEH STOLEN** Vehicle claimed to be stolen, but an acceptable theft report has not been provided. **LAPSE UNDER 91 DAYS** A lapse of insurance under 91 days was established from proof previously submitted. The plates must be surrendered or civil penalty paid (if eligible). A lapse of insurance over 90 days was established from proof previously submitted. The **LAPSE 91 DAYS OR MORE** plates and driver's license must be surrendered. **REJECTED: REGISTRANT DECEASED** No copy of death certificate, insurance proof or plate surrender provided. REJECTED: INFORMATION MISSING Proof submitted did not contain all necessary information. **REJECTED: DIFFERENT VEHICLE** Proof submitted was for a different vehicle than the vehicle described on the letter or suspension or revocation notice. REJECTED: PROOF ILLEGIBLE Proof submitted was illegible. **REJECTED: PREMIUM NOTICE/BILL** Premium notices or bills are not acceptable proof of insurance.

REJECTED: HOSPITALIZATION Hospitalization proof was rejected.

**REJECTED: SPOUSAL THEFT**No acceptable proof submitted. A copy of the theft report from police or insurance company

showing dates is needed. If vehicle is recovered, a copy of current insurance ID card must

be included.

REJECTED: NYAIP CARD New York Auto Insurance Plan Card temporary insurance ID card (ICC 999) was submitted

as proof. An insurance ID card from the insurance company assigned by the Plan must

be provided.

## Appendix B IIES Reason Codes (continued)

Reason Codes	<u>Description</u>
REJECTED: OTHER	The proof submitted did not fit any of the rejection codes. A manual letter of explanation was sent.
REJECTED: REQUIRES EDI TRANS	Electronic proof from an insurance company must be submitted.Paper proof of insurance rejected.
REJECTED: VEH JUNKED	Proof submitted for junked vehicle has been rejected.
REJECTED: PLATES STOLEN	Stolen plates proof is inadequate.
REJECTED: VEH TOTALED	Inadequate proof submitted to confirm the vehicle was totaled.
REJECTED: REPAIR SHOP	Repair shop documents submitted were inadequate.
REJECTED: SECURED STORAGE	Vehicle storage documents submitted were inadequate.
REJECTED: 2D BAR CODED ID CARD	Bar coded ID card submitted does not meet acceptable standards for insurance ID cards.
REJECTED: LETTER AS INS PROOF	Paper proof of insurance other than a 2D bar coded insurance ID card was rejected.
REJECTED: MULTIPLE CANCELLATIONS	Insurance company must rescind the incorrect electronic filing.
REJECTED: EXPIRED LEASE	Insurance company must rescind the incorrect electronic filing.
REJECTED: VEHICLE SHIPPED OOC	Insurance company must rescind the incorrect electronic filing.
REJECTED: MILITARY DEPLOYMENT	Military deployment documents submitted were inadequate.
REJECTED: TEMPORARY NON-RESIDENT	Temporary non-resident documents submitted were inadequate.
REJECTED: REG COMPLIANCE REQ	The plates must be surrendered or reported lost or stolen.
REJECTED: REGISTRANT DECEASED/REG EXP	The deceased registration has expired and is no longer valid. The vehicle's ownership must be transferred.
REJECTED: INS/REG NAME DIFF	The name on the proof does not match the name on the registration.
REJECTED: 318-13 REQUEST DENIED	Documents submitted for an exemption were inadequate.
INITIAL LOAD	Insurance information on the vehicle was received during the initial load of a company's book of business.
OTHER PROOF ACCEPTABLE	Indicates that acceptable proof other than insurance was provided.
NEW BUSINESS	The insurance company has filed an electronic new business transaction.
RESCIND ELECTRONIC CANCELLATION	The insurance company has rescinded a cancellation (XLC) that it had previously filed.
REGISTRATION	Vehicle has been registered and if the vehicle is for-hire, it indicates registration renewals as well.
RESCIND ELECTRONIC PROOF	The insurance company rescinded proof of insurance (NBS or REI) that it had previously filed.
REINSTATEMENT	The insurer has submitted an electronic reinstatement of insurance transaction.
CANCELLATION	Insurance company has electronically reported a termination of insurance.

# Appendix C Sample Insurance Records

### Sample Record #1- Insurance

- This is a basic insurance record.
- This sample record shows a current registration, for which DMV has not received, or matched on, any insurance information.
- This does not mean that the vehicle is uninsured. In this situation, either DMV is awaiting insurance transactions or DMV will check with the registrant to clarify insurance coverage for this vehicle.

**VEHICLE:** 2345678913456789987 98 CHEVR **PLATE:**12434ABC **TYPE:** 16

NAME: SAMPLE, JANE, S DOB: 04/03/65 GENDER: FEMALE CLIENT ID: 123456789

29 WASHINGTON ST RICKSVILLE NY 22123

CURRENT INS: CURRENT INSURANCE UNKNOWN

### Sample Record #2 - Insurance

• This record shows a new business transaction from ALREADY INS CO.

• Current insurer is ALREADY, effective 11/05/1999.

**VEHICLE:** 2345678913456789987 98 CHEVR **PLATE:** 12434ABC **TYPE:** 16

NAME: SAMPLE, JANE, S DOB: 04/03/65 GENDER: FEMALE CLIENT ID:123456789

2338 CHESTNUT ST SAMSONVILLE NY 22323

CURRENT INS: 711 ALREADY INS CO EFF DATE: 11/05/1999

**REF:** 00000000000 **ACTIVITY:** NEW BUSINESS **EFF DATE:** 11/05/1999

INS: 711 ALREADY INS CO POL#: 2349870087

SUB/SENT: 09/04/2000 SOURCE: EDI REASON: NONE

### Sample Record #3 - Registration

This record shows a registration record

NAME: SAMPLE, JOHN, S DOB: GENDER: MALE CLIENT ID: VEHICLE: DMVTESTDMV003 80 CHEVR PLATE: DMV003

PO BOX 2306 ALBANY NY 22323

CURRENT INS: 711 ALREADY INS CO **EFF DATE:** 03/01/2017

REF: 549243634880 ACTIVITY: REGISTRATION **EFF DATE:** 03/01/2017 INS: 711 ALREADY INS CO POL#: DIALIN TEST REG

SUB/SENT: 01/01/2017 SOURCE: ISB REASON: SEE COMMENTS

DOC ID: NONE

### Sample Record #4 - Registration

• This record shows a registration record with a mandatory verification

VEHICLE: DMVTESTDMV002 80 CHEVR PLATE: DMV002 TYPE: PASSENGER

NAME: SAMPLE, JOHN, S DOB: GENDER: MALE CLIENT ID:
PO BOX 2306 ALBANY NY

ALBANY NY

CURRENT INS: 711 ALREADY INS CO **EFF DATE:** 02/03/2017

REF: 303141538496 ACTIVITY: MANDATORY VERIFICATION REQUEST EFF DATE: 02/03/2017

INS: 711 ALREADY INS CO **POL#:** SUB/SENT: 03/20/2017

SOURCE: SYS REASON: OTHER - SEE COMMENTS

DOC ID: NONE

REF: 303141538496 ACTIVITY: MREGISTRATION **EFF DATE:** 02/03/2017

INS: 711 ALREADY INS CO POL#: DIALIN TEST 1 REG MVF

SUB/SENT: 01/01/2010 SOURCE: ISB REASON: OTHER - SEE COMMENTS

DOC ID: NONE

### Sample Record #5 - Registration

• This record shows a registration record with a new business

VEHICLE: DMVTESTDMV007 80 CHEVR PLATE: DMV007 TYPE: PASSENGER

NAME: SAMPLE, JOHN, S DOB: 09/09/83 GENDER: MALE CLIENT ID: 198046611

PO BOX 2725 ALBANY NY

CURRENT INS: 711 ALREADY INS CO **EFF DATE:** 05/05/2014

 

 REF:
 00000000000
 ACTIVITY: NEW BUSINESS
 EFF

 INS:
 711 ALREADY INS CO
 POL#: 000000123

 **EFF DATE:** 05/05/2014

SUB/SENT: 05/05/2014 SOURCE: ISB REASON: NONE

DOC ID: NONE

REF: 331226047424 ACTIVITY: REGISTRATION **EFF DATE:** 05/05/2014

**POL#:** 000000123 INS: 711 ALREADY INS CO

SUB/SENT: 06/30/2014 SOURCE: ISB REASON: NONE

### Sample Record #6 - Insurance

- This record shows a cancellation and new business.
- When the CANCELLATION was submitted by ALREADY a reference # (or case) was assigned. The NEW BUSINESS was then sent by CENTURYNOW INSURANCE. Because the effective date of new insurance indicated no chargeable lapse in coverage, no additional action was necessary by the insurance program. The same reference # is used with the NEW BUSINESS and the CANCELLATION to tie them together.

• Current Insurer is CENTURYNOW INSURANCE, effective 09/05/2000.

**VEHICLE:** 2345678913456789987 98 CHEVR **PLATE:**12434ABC **TYPE:** 16

NAME: SAMPLE, JANE, S DOB: 04/03/65 GENDER: FEMALE CLIENT ID: 123456789

29 SUNNYSIDE DRIVE HARRIVILLE NY 22323

CURRENT INS: 739 CENTURYNOW INSURANCE EFF DATE: 09/05/2000

**REF:** 002349650187 **ACTIVITY:** NEW BUSINESS **EFF DATE:** 09/05/2000

INS: 739 CENTURYNOW INSURANCE POL#: ABF789032

SUB/SENT: 09/27/2000 SOURCE: EDI REASON: NONE

DOC ID: NONE

**REF:** 002349650187 **ACTIVITY:** CANCELLATION **EFF DATE:** 09/05/2000

**INS:** 711 ALREADY INS CO **POL#:** 2349870087

SUB/SENT: 09/12/2000 SOURCE: EDI REASON: NONE

### Sample Record #7 - Insurance

- In this sample, an inquiry letter was sent to the registrant in response to a CANCELLATION. The same reference # is used with the LETTER and the CANCELLATION to tie them together.
- The registrant responded to the letter with acceptable insurance proof.
- We expect that "Centurynow" will send us a "New Business" transaction at some point in the future.

### Notes:

- 1. The SUB/SENT date for the "INSURANCE PROOF ACCEPTABLE" activity is the date the proof was accepted and entered on the file.
- 2. The SUB/SENT date for the "LETTER" activity is the date the letter is mailed.
- 3. Note that a DOC ID number is generated with letter activity. A DOC ID number is printed and bar coded on DMV letters.
- 4. CENTURYNOW INSURANCE is the current insurer.
- 5. Another page for this transaction would be indicated by > IMR.

**VEHICLE:** 2345678913456789987 98 CHEVR **PLATE:** 66434ABC **TYPE:** 76

NAME: SAMPLE; CARPET; AND DOB: GENDER: CORP CLIENT ID: 000000000 TILE; INC 29 POPLAR CIRCLE TOMSVILLE NY 22323

CURRENT INSURANCE: 739 CENTURYNOW INSURANCE EFF DATE: 11/08/2000

INS: 739 CENTURYNOW INSURANCE POL#: CE789032622788

SUB/SENT: 12/20/2000 SOURCE: ISB REASON: NONE

DOC ID: NONE

**REF:** 002349650187 **ACTIVITY:** LETTER **EFF DATE:** 11/05/2000

INS: 711 ALREADY INS CO POL#: 2349870087

SUB/SENT: 12/05/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 123456789

**REF:** 002349650187 **ACTIVITY:** CANCELLATION **EFF DATE:** 11/05/2000

INS: 711 ALREADY INS CO POL#: 2349870087

SUB/SENT: 11/28/2000 SOURCE: EDI REASON: NONE

### Sample Record #8 - Insurance

- This sample shows an inquiry letter sent after a cancellation from ALREADY INS CO.
- "VEHICLE SOLD", which is found in the "REASON" field, is the response to the inquiry and is acceptable proof.
- The insurance file has no new information on whether the vehicle is insured, so "CURRENT INSURANCE" is marked "CURRENT INSURANCE UNKNOWN".

**VEHICLE:** 2345678913456789987 99 FORD **PLATE:** 99834ABC **TYPE:** 16

NAME: SAMPLE; CARPET; AND DOB: GENDER: CORP CLIENT ID:

TILE; INC 300 POPLAR CIRCLE TOMSVILLE NY 12323

CURRENT INSURANCE: CURRENT INSURANCE UNKNOWN

REF: 002349650187 ACTIVITY: OTHER PROOF ACCEPTABLE EFF DATE: 06/05/2001

INS: POL#:

SUB/SENT: 07/10/2001 SOURCE: ISB REASON: VEHICLE SOLD

DOC ID: NONE

**REF:** 002349650187 **ACTIVITY:** LETTER **EFF DATE:** 06/27/2001

INS: POL#:

SUB/SENT: 06/17/2001 SOURCE: SYS REASON: NONE

**DOC ID:** 123456789

**REF:** 002349650187 **ACTIVITY:** CANCELLATION **EFF DATE:** 06/05/2001

INS: 711 ALREADY INS CO POL#: 2349870087

SUB/SENT: 06/10/2001 SOURCE: EDI REASON: NONE

### Sample Record #9 - Insurance

- In this sample, a NEW BUSINESS transaction rescinds an indefinite suspension. A letter (notice of restoration) would be sent to the registrant clearing the suspension. In this example, a letter was sent but no response was received, so an indefinite suspension was issued. The NEW BUSINESS was received on 12/08/2000, and the recission of the suspension was then issued.
- The activities are still listed in effective date order.

**VEHICLE:** 2345678913456789987 89 DODGE **PLATE:** JKL5 **TYPE:** 11

NAME: SAMPLE, TONY, R DOB:04/05/67 GENDER: MALE CLIENT ID:678764534

6289 MAIN ST SUMMERVILLE NY 22323

CURRENT INSURANCE: 787 GREEN PARK INS CO EFF DATE: 10/03/2000

**REF:** 172349650111 **ACTIVITY:** REG. SUSP. RESC **EFF DATE:** 12/15/2000

INS: POL#: SUB/SENT: 12/08/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 5549872235

**REF:** 172349650111 **ACTIVITY:** REG SUSP INDEF **EFF DATE:** 12/15/2000

INS: POL#:

SUB/SENT: 11/27/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 5549872235

INS: 787 GREEN PARK INS CO POL#: 998723709834ABC

SUB/SENT: 12/08/2000 SOURCE: EDI REASON: NONE

DOC ID: NONE

INS: POL#:

SUB/SENT: 10/30/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 6789872341

**REF:** 172349650111 **ACTIVITY:** CANCELLATION **EFF DATE:** 10/03/2000

**INS:** 738 DONALDSON INS CO **POL#:** 2349870087

SUB/SENT: 10/25/2000 SOURCE: EDI REASON: NONE

### Sample Record #10 - Insurance

- This record shows that a "NEW BUSINESS" transaction may be received prior to the "CANCELLATION". The registrant's new policy was purchased with overlapping coverage.
- The reference numbers indicate that the NEW BUSINESS and the CANCELLATION were matched.
- Current insurer is GRANCO

Note: Activity records are listed in effective date order with the most current effective date first.

**VEHICLE:** 2345678913456789987 98 TOYTO **PLATE:**12434ABC **TYPE:** 16

NAME: SAMPLE, JANE, S DOB: 04/03/66 GENDER: FEMALE CLIENT ID: 123456789

85-6 BUTTON LANE WICKSVILLE NY 2237

CURRENT INSURANCE: 778 GRANCO INS CO EFF DATE: 11/05/2000

**REF:** 000023780001 **ACTIVITY:** CANCELLATION **EFF DATE:** 11/15/2000

INS: 738 TRANSVIEW INS CO POL#: 2349870087

SUB/SENT: 12/21/2000 SOURCE: EDI REASON: NONE

DOC ID: NONE

**REF:** 000023780001 **ACTIVITY:** NEW BUSINESS **EFF DATE:** 11/05/2000

INS: 778 GRANCO INS CO POL#: CB176DFG1166921

SUB/SENT: 11/18/2000 SOURCE: EDI REASON: NONE

### Sample Record #11 - Insurance

• This sample shows a DMV LETTER sent after a CANCELLATION from ALREADY Insurance. The response to the inquiry is "INSURANCE PROOF UNACCEPTABLE". A second DMV LETTER was sent. The second letter was not answered, which resulted in an indefinite suspension of the registration and, ultimately, an indefinite suspension of the driver license due to non-compliance.

 VEHICLE:
 23456DFW9134567899
 99 ME/BE
 PLATE:BFI23
 TYPE: 16

 NAME:
 ACE;INTERNET;AND
 DOB:
 GENDER:CORP
 CLIENT ID:

COMMUNICATIONS; INC 302 CEDAR AVE LONESVILLE NY 12844

CURRENT INSURANCE: CURRENT INSURANCE UNKNOWN

**REF:** 000023780001 **ACTIVITY:** LICENSE SUSP INDEF **EFF DATE:** 12/15/2000

INS: POL#:

SUB/SENT: 12/02/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 2341567456

**REF:** 000023780001 **ACTIVITY:** REG SUSP INDEF **EFF DATE:** 09/15/2000

INS: POL#:

SUB/SENT: 08/29/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 5678901234

**REF:** 000023780001 **ACTIVITY:** LETTER- SECOND **EFF DATE:** 06/05/2000

INS: 711 ALREADY INS CO POL#:

SUB/SENT: 07/29/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 345678912

IMR

INS: POL#:

SUB/SENT: 07/20/2000 SOURCE: ISB REASON: REJECTED CANCELLING CO

DOC ID: NONE

**REF:** 000023780001 **ACTIVITY:** LETTER **EFF DATE:** 06/05/2000

INS: 711 ALREADY INS CO
SUB/SENT: 07/20/2000 SOURCE: SYS REASON: NONE

**DOC ID:** 123456789

**REF:** 000023780001 **ACTIVITY:** CANCELLATION **EFF DATE:** 06/05/2000

INS: 711 ALREADY INS CO POL#: 2349870087

SUB/SENT: 06/28/2000 SOURCE: SYS REASON: NONE

### Sample Record #12 - Insurance

• In this example, the registrant did not answer an inquiry LETTER after a CANCELLATION of insurance. An indefinite suspension was issued, and the registrant complied by surrendering the plates. A definite suspension was placed on the record based on the plate surrender.

 VEHICLE:
 2345678913456789987
 98 DODGE
 PLATE:
 44DBGE34
 TYPE:
 76

 NAME:
 RECORD, MARSHA
 DOB:
 02/21/81
 GENDER:
 FEMALE
 CLIENT ID:
 10390089

 29 STATES RD
 UPTOWN NY
 20023

29 STATES RD UPTOWN NY 20023

CURRENT INSURANCE: CURRENT INSURANCE UNKNOWN

**EFF DATE:** 01/25/2002

**REF:** 002349650187 **ACTIVITY:** REG. SUSP DEF. **POL#:** SUB/SENT: 01/25/2002 SOURCE: SYS REASON: NONE

**DOC ID:** 123456789

REF: 002349650187 ACTIVITY: PLATES SURRENDERED VOLUNTARY EFF DATE: 01/25/2002

POL#:

SUB/SENT: 01/25/2002 SOURCE: IO REASON: NONE

DOC ID: NONE

REF: 002349650187 ACTIVITY: REG. SUSP INDEF. **EFF DATE:** 01/25/2002

POL#: INS: SUB/SENT: 01/07/2002 SOURCE: SYS REASON: NONE

**DOC ID:** 456700623

> IMR

IMR

**EFF DATE:** 11/05/2001

REF: 002349650187 ACTIVITY: LETTER
TNG: 706 SAFETYNET INSURANCE POL#: SUB/SENT: 12/05/2001 SOURCE: SYS REASON: NONE

**DOC ID:** 123456789

REF: 002349650187 ACTIVITY: CANCELLATION **EFF DATE:** 11/05/2001

**INS:** 706 SAFETYNET INSURANCE **POL#:** 2349870087

SUB/SENT: 11/28/2001 SOURCE: EDI REASON: NONE

### Sample Record #13 - Insurance

- In this example, the registrant canceled insurance on 2/26/2001 and got new insurance on 4/20/2001. DMV issued a definite registration suspension, and the registrant paid a civil penalty in lieu of surrendering the registration and plates.
- The current insurer is TRANSVIEW, and the insurance was effective 4/20/2001.

**VEHICLE:** 2345678913456789987 98 DODGE PLATE: 44DBGE34 **TYPE:** 76

NAME: RECORD, MARSHA DOB: 02/21/81 GENDER: FEMALE CLIENT ID:10390089

UPTOWN NY 22323 29 STATES RD

CURRENT INSURANCE: 738 TRANSVIEW INS CO **EFF DATE:** 04/20/2001

REF: 002349650187 ACTIVITY: CIVIL PENALTY-PAID **EFF DATE:** 05/23/2001

POL#:

SUB/SENT: 05/23/2001 SOURCE: IO REASON: NONE

DOC ID: NONE

**REF:** 002349650187 **ACTIVITY:** REG. SUSP DEF. **EFF DATE:** 05/15/2001

POL#: INS:

SUB/SENT: 05/01/2001 SOURCE: SYS REASON: NONE

**DOC ID:** 123456789

**EFF DATE:** 04/20/2001

 REF: 002349650187 ACTIVITY: NEW BUSINESS

 INS: 738 TRANSVIEW INS CO
 POL#: BWE642987

 SUB/SENT: 04/28/2001
 SOURCE: SYS
 REASON: NONE

**DOC ID:** 123456789

TMR

REF: 002349650187 ACTIVITY: CANCELLATION **EFF DATE:** 02/26/2001

INS: 706 SAFETYNET INSURANCE **POL#:** 2349870087

SUB/SENT: 03/23/2001 SOURCE: EDI REASON: NONE