

IIE Inquiry External DMV Web Application

IIE Inquiry provides IIES database access to insurance companies, agents and brokers licensed to write automobile liability insurance in New York State. This access allows insurers and producers to assist their customers who are having an insurance problem due primarily to the lack of a proper electronic insurance transaction being reported to IIES. Searches on the IIES file are limited to those records that have open cases such as unanswered inquiry letters, suspensions, revocations, paper proof transactions or mandatory verification requests. There is no fee for this service.

IIES searches are subject to the Federal Driver's Privacy Protection Act (DPPA). The User ID that accesses the database is accountable for unauthorized searches. All searches must be logged and kept by the user for 5 years. If an IIES record is shared with a third party, the log must also include the name and address of the person the record was shared with and their DPPA permissible use. DMV may perform an audit at any time.

For access to the IIES database, an authorized individual in your organization who can act as your DMV liaison can contact ISID at the NYS DMV Insurance Services Bureau via e-mail at dmv.sm.iiesmail@dmv.ny.gov. Please use as the subject: IIE Inquiry User ID Request. Include your NYS insurance agent or broker license number, the licensee's and liaison's name, address, telephone and e-mail address. The license number must be the one that is used to issue the NYS 2D bar-coded insurance identification cards. Insurance company liaisons should include their company's ICC/NAIC numbers. DMV will e-mail you log-on instructions and credentials.