

No Insurance Activity Letters (NIA)

No Insurance Activity letters are sent to registrants when there is no electronic proof of insurance on file. The letter instructs the registrants to submit their CURRENT insurance information. The entry of paper proof of insurance both in a DMV office or through the DMV web site will post the proof and send a mandatory verification request (MVF) to the insurance company. If you are the insurer, return a NBS with the MVF effective date provided. If you have cancelled coverage after that effective date, respond to the MVF with a NBS and then send a XLC. Of course, if you are not the insurer respond to the MVF with a NIS.

If no paper proof entry has been made and you are sending an EDI transaction on the behalf of an insured that has received a letter, send a NBS with the effective date of the NIA Inquiry Letter.

The same rules apply to NIA suspensions or revocations.